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Sr. Digital Product Designer with over 6+ years of experience building products that balance business success with delightful user experiences through strategy and design.

# Experience

### Mar 2023 Sr. Product Designer & Stratagist / ubiAl 7

Present Oregon, USA, Remote

- Spearheaded the complete redesign and relaunch of Kudra, growing the user base from 0 to +50 active users within two months. Achieved an 80% demo-tosubscription conversion rate, driving a 74% increase in subscriptions post-launch.
- Led a User Centric Product Redesign aimed to enhance usability and user satisfaction for the company's Documents Annotation, Al Model Training and Data Extraction Products.
- Supervised and Produced features that increase user retention and revenue notably the research and introduction of Upselling features.

#### Jun 2022 Sr. Product Designer / GoMyCode 7

Mar 2023 Tunis, Tunisia, Hybrid

- Enhanced existing experiences for over +300K Students, and +200 Instructors distributed across Africa and the Middle East.
- Led training sessions for Junior Designers and reduced design iteration cycles by 50% and boosted project completion rates by 30%
- Led User Research, User Testing, User Flows, Wireframing and Prototyping of high-impact eLearning End-Products, some of which led to +22% Avg. Time Spent, 43% Drop Out Rate Reduction, and +37% Lead Generation rates

#### Jun 2020 Digital Product Designer / VERMEG 7

- Jun 2022 Tunis, Tunisia, Hybrid
  - Co-led and designed MEGARA Europe Central Banking <u>2022 Award Wining</u> Product for Collateral Management Services
  - Led the creation of Prestige Design System with 600+ Components, 80 Templates as part of library of "VEGGO" the No-code application builder decreasing POC delivery time by 67%.
  - Designed and enhanced POC, MVP and MMP products for major insurance and banking brands like PwC, QNB, Generali and Societé Général.

#### Dec 2019 Digital Product Designer / <u>xTECH</u> 7

May 2020 Tunis, Tunisia, Hybrid

- Consulted eLearning, Entertainment, Health and Food industry platforms for clients across the European and German Market spanning between Sorpetaler, UniversalMusic and Cambridge University.
- Helped in streamlining the design team's workflow and task prioritization

# Mar 2019 Digital Product Designer / StartDevelopment 7

- Dec 2019 Tunis, Tunisia, Hybrid
  - Led the Design Efforts for French Market Mobile/Desktops Apps like CultureContreCulture and Circuit.

## Sep 2018 Digital Product Designer / Dabchy 7

- Mar 2019 Tunis, Tunisia, Hybrid
  - Designed and Streamlined the #1 Shopping App on the App Store in Tunisia.
  - Shipped and Maintained Key App Features like Stories, Gamification and Loyalty Programs leading to 42% user retention.
  - Supervised and adapted the app to meet its launch strategy in Egypt.

# EducationBaccalaureate Degree - Computer Science / Ministry of Education<br/>2015 • Tunis, Tunisia.

Certifications Certificate of Professional Qualification Recognition - Mobile/Desktop Application Design / Ministry of Employment and Vocational Training 2017 • Tunis, Tunisia

Training Certificate - Web Development / Rahal Privet School 03.02.2017 — 31.05.2017 • Gafsa, Tunisia

Training Certificate - Digital Design / Rahal Privet School 05.09.2016 — 31.01.2017 • Gafsa, Tunisia

# Skills

Discover	Data Driven Discovery • Competitive Analysis • Personas & Segmentation • Product Strategy • Product Discovery workshop
Research	User Interviews • User Research • Journey & Flow Mapping • Features Definition and Prioritization • Product & Features Analysis • Ideation
Prototyping	Design Thinking Workshops • Prototyping • Interaction Design • Accessibility • Design Systems • Figma • Sketch • Protopie • Abstract
Collaboration	Miro • FigJam • Whiteboarding • Product Management • Stakeholder Alignment
Languages	English —Fluent / Spoken & WrittenArabic —Fluent / Spoken & WrittenFrench —Professional / Spoken & Written
Projects	Alwan / <u>Figma Plugin</u> ↗ Control random HSL Color Range to apply on selected Figma Objects/Elements.

Alwan currently has +300 active users.